

Troubleshooting Lab

Name or Name of group members

Part 1

Fault 1: No Keyboard

Record symptoms – messages, beeps, etc...

Fault 2: No RAM

Record symptoms – messages, beeps, etc...

Fault 3: Disconnect Hard drive

Record symptoms – messages, beeps, etc...

Part 2

Event Viewer Example (you should have 3)

Log Name:	System
Source:	SurfaceTconDriver
Date:	2022-09-29 8:20:48 AM
Event ID:	13
Task Category:	None
Level:	Error
Keywords:	Classic
User:	N/A
Computer:	PDSpro7
Description:	Surface Tcon Driver TP Read fails, Status = 0xc0000186

Solution/Reason?

<https://www.surfaceforums.net/threads/surface-tcon-driver-tp-read-fails-status-0xc0000186.23016/>

Suggests this could be a normal message when connected to external monitor.